

EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L2	5	@ay<"2000" and (((real adj time) or current\$3 or immediat \$4 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user or caller or consumer or shopper)) and (call\$3 adj back). ti.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/12/17 23:50
L3	10	@ay<"2000" and (((real adj time) or current\$3 or immediat \$4 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user)) and (call\$3 adj back). ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/12/17 23:51
L4	2	@ay<"2001" and ((client) with monitor \$3 with status with device with (program or application or software or applet or script)) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/12/17 23:52
S1	1055	709/220-224.ccls. and @py<"2000"	US-PGPUB; USPAT	OR	ON	2006/08/28 11:53
S2	9	709/220-224.ccls. and @py<"2000" and robot \$4	US-PGPUB; USPAT	OR	ON	2004/04/15 14:50
S3	6	709/220-224.ccls. and @py<"2000" and robot \$4 and client and server	US-PGPUB; USPAT	OR	ON	2004/04/15 14:50

S4	6	709/220-224.ccls. and @py<"2000" and robot \$4 and client and server and network	US-PGPUB; USPAT	OR	ON	2004/04/15 14:55
S5	5	709/223,224.ccls. and @py<"2000" and robot \$4 and client and server and network	US-PGPUB; USPAT	OR	ON	2004/04/15 14:55
S6	147	709/224.ccls. and @py<"2000" and client and server and network	US-PGPUB; USPAT	OR	ON	2004/04/15 17:32
S7	39	709/224.ccls. and @py<"2000" and client and server and network and (market\$3 or ad or advertisement or commercial or sale)	US-PGPUB; USPAT	OR	ON	2004/04/15 17:33
S8	39	709/224.ccls. and @py<"2000" and client and server and network and (market\$3 or ad or advertisement or commercial or sale or sell)	US-PGPUB; USPAT	OR	ON	2004/04/15 17:35
S9	29	709/224.ccls. and @py<"2000" and client and server and network and (market\$3 or ad or advertisement or commercial or sale or sell) and (notif\$8 or alert\$3 or alarm)	US-PGPUB; USPAT	OR	ON	2004/04/15 17:48
S10	2	709/224.ccls. and @py<"2000" and client and server and network and (market\$3 or ad or advertisement or commercial or sale or sell) and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back")	US-PGPUB; USPAT	OR	ON	2004/04/15 17:55
S11	9	709/224.ccls. and @py<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back")	US-PGPUB; USPAT	OR	ON	2004/11/18 20:54

S12	1	709/224.ccls. and @py<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and robot\$3	US-PGPUB; USPAT	OR	ON	2004/04/19 06:39
S13	1	"5678002".pn.	US-PGPUB; USPAT	OR	ON	2005/06/23 17:43
S14	1	"5913040".pn.	US-PGPUB; USPAT	OR	ON	2004/04/22 12:58
S15	0	US005996010A.pn.	US-PGPUB; USPAT	OR	ON	2004/04/22 12:59
S16	1	"5996010".pn.	US-PGPUB; USPAT	OR	ON	2004/04/22 12:59
S17	92	709/224.ccls. and @py<"2000" and (realtime or "real-time")	US-PGPUB; USPAT	OR	ON	2004/11/18 20:54
S18	3	709/224.ccls. and @py<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back") and (realtime or "real-time")	US-PGPUB; USPAT	OR	ON	2004/11/22 15:32
S19	28	709/224.ccls. and @ay<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back") and (realtime or "real-time")	US-PGPUB; USPAT	OR	ON	2004/11/22 15:33
S20	20	709/224.ccls. and @ay<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back") and (realtime or "real-time") and ((client or customer) with (data or inforamtion or status))	US-PGPUB; USPAT	OR	ON	2004/11/22 15:35

S21	16	709/224.ccls. and @ay<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back") and (realtime or "real-time") and ((client or customer) with (data or inforamtion or status)) not genesys. as.	US-PGPUB; USPAT	OR	ON	2004/11/22 15:45
S22	19	709/224.ccls. and @ay<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back") and (realtime or "real time" or "real-time") and ((client or customer) with (data or inforamtion or status)) not genesys. as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:24
S23	27	709/224.ccls. and @ay<"2000" and client and server and network and (notif\$8 or alert\$3 or alarm) and (callback or "call-back" or "call back") and (realtime or "real time" or "real-time") and ((user or customer) with (data or inforamtion or status)) not genesys. as.	US-PGPUB; USPAT	OR	ON	2004/11/22 16:25
S24	892	"709".clas. and (call adj2 back)	US-PGPUB; USPAT	OR	ON	2005/06/23 13:58
S25	119	"709".clas. and (call adj2 back) and ((client) with agent)	US-PGPUB; USPAT	OR	ON	2005/06/23 13:58
S26	136	"709".clas. and (call adj2 back) and ((client) with (agent or daemon))	US-PGPUB; USPAT	OR	ON	2005/06/23 13:59

S27	6	"709".clas. and ((call adj2 back) with preference) and ((client) with (agent or daemon))	US-PGPUB; USPAT	OR	ON	2005/06/23 13:59
S28	2	"6345305".pn. "5742905".pn.	US-PGPUB; USPAT	OR	ON	2005/06/23 17:56
S29	1132	(call adj2 back) and ((client or customer or user) with (agent or daemon))	US-PGPUB; USPAT	OR	ON	2005/06/23 17:57
S30	270	(call adj2 back) and ((client or customer or user) with (agent or daemon)) and "709".clas.	US-PGPUB; USPAT	OR	ON	2005/06/23 17:57
S31	14	((call adj2 back) with (setting or preference or profile)) and ((client or customer or user) with (agent or daemon)) and "709".clas.	US-PGPUB; USPAT	OR	ON	2005/06/23 21:02
S32	14	((call adj back) with (setting or preference or profile)) and ((client or customer or user) with (agent or daemon)) and "709".clas.	US-PGPUB; USPAT	OR	ON	2005/06/23 21:04
S33	10	((call adj back) with (setting or preference or profile)) and ((client or customer or user) with (agent or daemon)) and "709".clas. and status	US-PGPUB; USPAT	OR	ON	2005/06/23 21:04
S34	5	((call adj back) with (setting or preference or profile)) and ((client or customer or user) with (agent or daemon)) and "709".clas. and ((connect\$7 or online or "on-line" or offline or "off-line") with status)	US-PGPUB; USPAT	OR	ON	2005/06/23 21:08

S35	6	((call adj back) with (setting or preference or profile)) and ((client or customer or user) with (agent or daemon)) and "709". clas. and ((network or availab\$7 or connect\$7 or online or "on-line" or offline or "off-line") with status)	US-PGPUB; USPAT	OR	ON	2005/06/23 21:09
S36	1	S35 not S34	US-PGPUB; USPAT	OR	ON	2005/06/23 21:09
S37	1	"6654815".pn.	US-PGPUB; USPAT	OR	ON	2005/06/24 21:38
S38	492	((call adj back) with (preferen\$9 or profile or trait or character\$7 or setting or (set adj up) or choice or choos \$4 or select\$7)) and (server or host)	US-PGPUB; USPAT	OR	ON	2005/06/24 21:45
S39	208	((call adj back) with (preferen\$9 or profile or trait or character\$7 or setting or (set adj up) or choice or choos \$4 or select\$7)) and (server or host) and (agent or daemon)	US-PGPUB; USPAT	OR	ON	2005/06/24 21:45
S40	154	((call adj back) with (preferen\$9 or profile or trait or character\$7 or setting or (set adj up) or choice or choos \$4 or select\$7)) and (server or host) and (agent or daemon) and ((connect\$7 or (on adj line) or (off adj line) or network) with (status or flag or update or display\$4 or view\$4))	US-PGPUB; USPAT	OR	ON	2005/06/24 21:49

S41	105	((call adj back) with (preferen\$9 or profile or trait or character\$7 or setting or (set adj up) or choice or choos \$4 or select\$7)) and ((server or host) with (agent or daemon)) and ((connect\$7 or (on adj line) or (off adj line) or network) with (status or flag or update or display\$4 or view\$4))	US-PGPUB; USPAT	OR	ON	2005/06/24 21:49
S42	1	"6760767".pn.	US-PGPUB; USPAT	OR	ON	2005/06/26 00:12
S43	1055	709/220-224.ccls. and @py<"2000"	US-PGPUB; USPAT	OR	ON	2006/02/05 16:54
S44	33	S43 and (client with (agent or daemon)) and ((host or server) with (software or application or applet or program))	US-PGPUB; USPAT	OR	ON	2006/02/05 17:29
S45	26	S43 and (client with (agent or daemon)) and ((host or server) with (software or application or applet or program)) and (call or telephone)	US-PGPUB; USPAT	OR	ON	2006/02/05 17:31
S46	26	S43 and (client with (agent or daemon)) and ((host or server) with (software or application or applet or program)) and (call or telephone or phone)	US-PGPUB; USPAT	OR	ON	2006/02/05 17:44
S47	12	S43 and (client with (agent or daemon)) and ((host or server) with (software or application or applet or program)) and (telephone or phone)	US-PGPUB; USPAT	OR	ON	2006/02/05 17:46

S48	3	S43 and (client with (agent or daemon)) and ((host or server) with (software or application or applet or program)) and (telephone or phone) and (ads or advertisement or commercial)	US-PGPUB; USPAT	OR	ON	2006/02/05 18:22
S49	5	S43 and (client with (agent or daemon)) and ((host or server) with (software or application or applet or program)) and ((telephone or phone) with call)	US-PGPUB; USPAT	OR	ON	2006/02/05 18:27
S50	3	S43 and (client with (agent or daemon)) and ((host or server) with (software or application or applet or program)) and (notif\$6 with (phone or telephone or call))	US-PGPUB; USPAT	OR	ON	2006/02/05 19:56
S51	589	@ay<"2001" and ("379").clas. and ((call adj back) with (voip or (phone or telephone)))	US-PGPUB; USPAT	OR	ON	2006/02/05 19:57
S52	194	@ay<"2001" and ("379").clas. and ((call adj back) with (voip or (phone or telephone))) and (market\$4 or advertis\$6 or commercial)	US-PGPUB; USPAT	OR	ON	2006/02/05 19:57
S53	32	@ay<"2001" and ("379").clas. and ((call adj back) with (voip or (phone or telephone))) and (market\$4 or advertis\$6 or commercial) and ((home adj page) or (web adj page) or (web adj site))	US-PGPUB; USPAT	OR	ON	2006/02/05 19:59

S54	1	@ay<"2001" and ("379").clas. and ((call adj back) with (voip and (phone or telephone))) and (market\$4 or advertis \$6 or commercial) and ((home adj page) or (web adj page) or (web adj site))	US-PGPUB; USPAT	OR	ON	2006/02/05 21:18
S55	1	@ay<"2001" and ("379").clas. and ((call adj back) with (voip and (phone or telephone))) and ((home adj page) or (web adj page) or (web adj site))	US-PGPUB; USPAT	OR	ON	2006/02/05 21:57
S56	143	@ay<"2001" and ("379").clas. and (call adj back) and (alert or notification) and (advertisement or commercial)	US-PGPUB; USPAT	OR	ON	2006/02/05 21:58
S57	53	@ay<"2001" and ("379").clas. and (call adj back) and (alert or notification) and (advertisement or commercial) and (client with (software or program or application or script)) and ((server or host) with (software or program or application or script))	US-PGPUB; USPAT	OR	ON	2006/02/05 21:59
S58	19	@ay<"2001" and ("379").clas. and (call adj back) and ((alert or notification) with (client or caller or customer)) and (advertisement or commercial) and (client with (software or program or application or script)) and ((server or host) with (software or program or application or script))	US-PGPUB; USPAT	OR	ON	2006/02/05 21:59
S59	1	"6332154".pn.	US-PGPUB; USPAT	OR	ON	2006/08/28 11:55

S60	1	"6332154".pn.	US-PGPUB; USPAT	OR	ON	2008/01/03 16:57
S61	3214	@ay<"2001" and (call with (forward\$3 or back)) and ((user or client or customer) with (status or presence or (on adj line)))	US-PGPUB; USPAT	OR	ON	2008/02/27 02:20
S62	1475	@ay<"2001" and (call with (forward\$3 or back)) and ((user or client or customer) with (status or presence or (on adj line))) and (human or person or people) and (robotic or auto or automatic)	US-PGPUB; USPAT	OR	ON	2008/02/27 02:22
S63	267	@ay<"2001" and (call with (forward\$3 or back)) and ((user or client or customer) with (status or presence or (on adj line))) and (human or person or people) and (robotic or auto or automatic) and "709". clas.	US-PGPUB; USPAT	OR	ON	2008/02/27 02:25
S64	215	@ay<"2001" and (call near2 (forward\$3 or back)) and ((user or client or customer) with (status or presence or (on adj line))) and (human or person or people) and (robotic or auto or automatic) and "709". clas.	US-PGPUB; USPAT	OR	ON	2008/02/27 02:30
S65	8	@ay<"2001" and (call near2 (forward\$3 or back) with (user or client or customer) with (status or presence or (on adj line))) and (human or person or people) and (robotic or auto or automatic) and "709". clas.	US-PGPUB; USPAT	OR	ON	2008/02/27 02:30

S66	0	@ay<"2001" and (call near2 (forward\$3 or back)).ti. and ((user or client or customer) with (status or presence or (on adj line))) and (human or person or people) and (robotic or auto or automatic) and "709". clas.	US-PGPUB; USPAT	OR	ON	2008/02/27 02:37
S67	8	@ay<"2001" and (call near2 (forward\$3 or back)).ti. and ((user or client or customer) with (status or presence or (on adj line))) and (human or person or people) and (robotic or auto or automatic)	US-PGPUB; USPAT	OR	ON	2008/02/27 02:37
S68	0	@ay<"2001" and (call near2 (forward\$3 or back)).ti. and ((user or client or customer) with (status or presence or (on adj line))) and (human or person or people) and (robotic or auto or automatic) and ((select \$3 or chose or choos\$3 or elect\$3 or determin \$3) with (medium or im or chat or irc))	US-PGPUB; USPAT	OR	ON	2008/02/27 02:41
S69	142	@ay<"2001" and (call near2 (forward\$3 or back)).ti. and network	US-PGPUB; USPAT	OR	ON	2008/02/27 14:26
S70	19	@ay<"2001" and (call near2 (forward\$3 or back)).ti. and ((client or customer or user) with (status or online or offline)) and network	US-PGPUB; USPAT	OR	ON	2008/02/27 14:27

S71	3	@ay<"2001" and (call near2 (forward\$3 or back)).ti. and ((client or customer or user) with (status or online or offline) with (software or application or program or script or app))	US-PGPUB; USPAT	OR	ON	2008/02/27 14:31
S72	1	"6373836".pn.	US-PGPUB; USPAT	OR	ON	2008/02/27 21:34
S73	1	"6775371".pn.	US-PGPUB; USPAT	OR	ON	2008/02/27 21:37
S74	1	"6865549".pn.	US-PGPUB; USPAT	OR	ON	2008/02/27 22:36
S75	6	"09520306"	US-PGPUB; USPAT	OR	ON	2008/02/27 23:03
S76	0	"09520306".an.	US-PGPUB; USPAT	OR	ON	2008/02/27 23:04
S77	0	"09520306" and @ay<"2001"	US-PGPUB; USPAT	OR	ON	2008/02/27 23:05
S78	0	"09520306" and @ay<"2002"	US-PGPUB; USPAT	OR	ON	2008/02/27 23:05
S79	0	"09520306" and @ay<"2002"	US-PGPUB; USPAT; USOCR	OR	ON	2008/02/27 23:06
S80	6	"09520306"	US-PGPUB; USPAT; USOCR	OR	ON	2008/02/27 23:06
S81	20397	((status or online or offline) with (client or user or customer) with (software or application or program))	US-PGPUB; USPAT	OR	ON	2008/02/28 11:05
S82	7314	@ay<"2002" and ((status or online or offline) with (client or user or customer) with (software or application or program))	US-PGPUB; USPAT	OR	ON	2008/02/28 11:06
S83	521	@ay<"2002" and ((status or online or offline) with (client or user or customer) with (software or application or program)) and (call adj (back or forward\$3))	US-PGPUB; USPAT	OR	ON	2008/02/28 11:06

S84	414	@ay<"2002" and ((status or online or offline) with (client or user or customer) with (software or application or program)) and (call adj (back or forward\$3)) and ((server or center) with (software or application or program))	US-PGPUB; USPAT	OR	ON	2008/02/28 11:07
S85	142	@ay<"2002" and ((status or online or offline) with (client or user or customer) with (software or application or program)) and (call adj (back or forward\$3)) and ((server or center) with (software or application or program)) and "709". clas.	US-PGPUB; USPAT	OR	ON	2008/02/28 11:08
S86	171	@ay<"2002" and ((status or online or offline or presence) with (client or user or customer) with (software or application or program)) and (call adj (back or forward\$3)) and ((server or center) with (software or application or program)) and "709". clas.	US-PGPUB; USPAT	OR	ON	2008/02/28 11:08
S87	92	@ay<"2002" and ((status or online or offline or presence) with (client or user or customer) with (software or application or program)) and (call adj (back or forward\$3)) and ((server or center) with (software or application or program) with (status or online or offline or presence])) and "709".	US-PGPUB; USPAT	OR	ON	2008/02/28 11:09

		clas.				
S88	73	@ay<"2002" and ((status or online or offline or presence) with (client or user or customer) with (software or application or program)) and (call adj (back or forward\$3)) and ((server or center) with (software or application or program) with (status or online or offline or presence)) and "709".clas.	US-PGPUB; USPAT	OR	ON	2008/02/28 11:09
S89	0	@ay<"2002" and ((status or online or offline or presence) with (client or user or customer) with (software or application or program)) and ((call adj (back or forward \$3)) with (instant adj messag\$3)) and ((server or center) with (software or application or program) with (status or online or offline or presence)) and "709".clas.	US-PGPUB; USPAT	OR	ON	2008/02/28 11:10
S90	2	@ay<"2002" and ((status or online or offline or presence) with (client or user or customer) with (software or application or program)) and ((call adj (back or forward \$3)) with (instant adj messag\$3)) and ((server or center) with (software or application or program) with (status or online or offline or presence))	US-PGPUB; USPAT	OR	ON	2008/02/28 11:10
S91	1	"6747970".pn.	US-PGPUB; USPAT; USOCR	OR	ON	2008/11/06 18:49

S92	1	@ay<"2002" and ((customer adj presence adj (software or program or application)) with (status) with (monitor \$3))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2009/11/04 21:28
S93	1	@ay<"2002" and ((customer adj presence adj (software or program or application or agent)) with (status) with (monitor\$3))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2009/11/04 21:28
S94	4	@ay<"2002" and (customer adj presence adj (software or program or application))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2009/11/04 21:29
S95	4	(customer adj presence adj equipment)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 13:52
S96	13	(customer adj presence adj (software or program or application))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 13:54
S97	354	@ay<"2001" and ((client) with monitor \$3 with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 13:55
S98	69	@ay<"2001" and ((client) with monitor \$3 with status) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 13:56
S99	15	@ay<"2001" and ((client) with monitor \$3 with status) and ((real adj time) with status) and (call adj back)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 13:56

S100	2	@ay<"2001" and ((client) with monitor \$3 with status with (program or application or software)) and ((real adj time) with status) and (call adj back)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 13:57
S101	2	@ay<"2001" and ((client) with monitor \$3 with status with device with (program or application or software)) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 13:58
S102	6	@ay<"2001" and ((client) with monitor \$3 with status with device) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 14:03
S103	2	"60170471"	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 14:11
S104	2	"60170471"	US-PGPUB; USPAT; USOCR; FPRS; EPO; DERWENT; IBM_TDB	OR	ON	2009/11/05 14:11
S105	6	("5884032" "5907547" "6064730").pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; DERWENT; IBM_TDB	OR	ON	2009/11/05 14:29
S106	6	@ay<"2001" and ((client) with status with device with (application or software or program or applet)) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 15:02
S107	17	@ay<"2001" and ((client) with status with monitor\$3 with (application or software or program or applet)) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 18:21

S108	17	@ay<"2001" and ((client or cpe or (customer adj presence adj equipment)) with status with (monitor\$3) with (application or software or program or applet)) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 18:49
S109	19	@ay<"2001" and ((client or cpe or (customer adj presence adj equipment)) with (status or state) with (monitor\$3) with (application or software or program or applet)) and ((real adj time) with status)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 18:49
S110	21	@ay<"2001" and ((client or cpe or (customer adj presence adj equipment)) with (status or state) with (monitor\$3) with (application or software or program or applet)) and ((real adj time) with (state or status))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:07
S111	23	S110 not I4	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:07
S112	2	S110 not S109	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:07
S113	22	@ay<"2001" and ((client or cpe or (customer adj presence adj equipment)) with (status or state) with (monitor\$3 or audit\$4 or scan\$4 or poll\$4 or query\$4) with (application or software or program or applet)) and ((real adj time) with (status))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:21

S114	165	@ay<"2001" and ((client or computer or node or device or cpe or (customer adj presence adj equipment)) with (status or state) with (monitor\$3 or scan\$4 or poll\$4 or query\$4) with (application or software or program or applet)) and ((real adj time) with (status))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:49
S115	101	@ay<"2001" and ((client or computer or node or device or cpe or (customer adj presence adj equipment)) with (status or state) with (monitor\$3 or scan\$4 or poll\$4 or query\$4) with (application or software or program or applet)) and ((real adj time) with (status)) and ((server or host or manager) with (program or application or software or applet))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:50
S116	81	@ay<"2001" and ((client or computer or node or device or cpe or (customer adj presence adj equipment)) with (status) with (monitor \$3) with (application or software or program or applet)) and ((real adj time) with (status)) and ((server or host or manager) with (program or application or software or applet))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:50

S117	36	@ay<"2001" and ((client or computer or node or device or cpe or (customer adj presence adj equipment)) with (status) with (monitor \$3) with (application or software or program or applet)) and ((real adj time) with (status)) and ((server or host or manager) with (program or application or software or applet) with (monitor\$3))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 19:50
S118	41	@ay<"2001" and ((client or computer or node or device or cpe or (customer adj presence adj equipment)) with (status) with (monitor \$3) with (application or software or program or applet)) and ((real adj time) with (status)) and ((server or host or manager or center) with (program or application or software or applet) with (monitor \$3))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 20:48
S119	5	S118 not S117	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 20:48
S120	84	@ay<"2001" and ((client or computer or node or device or cpe or (customer adj presence adj equipment)) with (status) with (monitor \$3) with (application or software or program or applet)) and ((real adj time) with (status)) and ((server or host or manager or center) with (program or application or software or applet))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 20:54

S121	43	S120 not S118	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 20:56
S122	2	"6747970".pn.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2009/11/05 21:39
S123	45	"6747970"	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/03/22 13:05
S124	2	"6747970".pn.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/03/22 13:05
S125	2	"5964837".pn.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/03/22 13:22
S126	971	(call adj back) with (preference or setting or option or configuration)	US-PGPUB; USPAT	OR	ON	2010/03/30 15:12
S127	12	(call adj back) with (preference or setting or option or configuration) same (status with ((on adj line) or (off adj line)))	US-PGPUB; USPAT	OR	ON	2010/03/30 15:13
S128	12	(call adj back) with (preference or setting or option or configuration) same (status with ((on adj line) or (off adj line)))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 15:13
S129	12	(call adj back) with (preference or setting or option or configuration) same (status with ((on adj line) or (off adj line))) and (customer with agent)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 15:13

S130	34	(call adj back) with (preference or setting or option or configuration) same (status) and (customer with agent)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 15:45
S131	8	@ay<"2001" and ((call adj back) with (preference or setting or option or configuration) same (status)) and (customer with agent)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 15:45
S132	9	("6493447" "6651085" "6701366" "7187662"). pn.	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 16:21
S133	0	("6493447" "6651085" "6701366" "7187662"). pn. and (("on" or "off" adj line) with status)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 16:22
S134	0	("6493447" "6651085" "6701366" "7187662"). pn. and (presenc\$3)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 16:22
S135	2	("6493447" "6651085" "6701366" "7187662"). pn. and present	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 16:22
S136	6	("6493447" "6651085" "6701366" "7187662"). pn. and available	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 16:23
S137	2	("6493447" "6651085" "6701366" "7187662"). pn. and real	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 16:29
S138	5	("6493447" "6651085" "6701366" "7187662"). pn. and (status or condition or situation or presence or exist\$6 or (on adj line) or (off adj line))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 18:22

S139	7	("6493447" "6651085" "6701366" "7187662").pn. and (status or condition or situation or presence or exist\$6 or (on adj line) or (off adj line) or access\$5 or connected or busy)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/03/30 18:46
S140	2	"6747970".pn.	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/04/01 16:31
S141	9	("6493447" "6651085" "6701366" "7187662").pn.	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/04/01 16:33
S142	2	"6775371".pn.	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/04/05 21:01
S143	12	(call adj back) with (preference or setting or option or configuration) same ((status or state or availab\$6 or presenc) with ((on adj line) or (off adj line))) and (customer with agent)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/04/05 21:20
S144	12	(call adj back) with (preference or setting or option or configuration) same ((status or state or availab\$6 or presenc \$3) with ((on adj line) or (off adj line))) and (customer with agent)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/04/05 21:20
S145	4	@ay<"2002" and (call adj back) with (preference or setting or option or configuration) same ((status or state or availab\$6 or presenc \$3) with ((on adj line) or (off adj line))) and (customer with agent)	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/04/05 21:20
S146	1	"20020154171"	US-PGPUB; USPAT	OR	ON	2010/04/09 18:18

S147	7197	(call near2 (back or return\$3)) with (client or user or customer)	US-PGPUB; USPAT	OR	ON	2010/05/10 13:19
S148	543	((call near2 (back or return\$3)) with (client or user or customer)) and ((monitor\$3 or presenc\$3) with (user or client or customer) with (status))	US-PGPUB; USPAT	OR	ON	2010/05/10 13:21
S149	130	@ay<"2001" and ((call near2 (back or return \$3)) with (client or user or customer)) and ((monitor\$3 or presenc \$3) with (user or client or customer) with (status))	US-PGPUB; USPAT	OR	ON	2010/05/10 13:21
S150	35	@ay<"2001" and ((call near2 (back or return \$3)) with (client or user or customer)) and ((monitor\$3 or presenc \$3) with (user or client or customer) with (status)) and "709". clas.	US-PGPUB; USPAT	OR	ON	2010/05/10 13:21
S151	35	@ay<"2001" and ((call near2 (back or return \$3)) with (client or user or customer)) and ((monitor\$3 or presenc \$3) with (user or client or customer) with (status or busy)) and "709".clas.	US-PGPUB; USPAT	OR	ON	2010/05/10 17:29
S152	1	"20020069056"	US-PGPUB; USPAT	OR	ON	2010/05/11 15:18
S153	2	"20020069056" "20070211651"	US-PGPUB; USPAT	OR	ON	2010/05/11 15:18
S154	1	"6731625".pn.	US-PGPUB; USPAT	OR	ON	2010/06/21 13:56
S155	576	(call\$3 adj back) with (status or ((on or off) adj (line)))	US-PGPUB; USPAT	OR	ON	2010/06/21 16:41
S156	144	@ay<"2001" and (call \$3 adj back) with (status or ((on or off) adj (line)))	US-PGPUB; USPAT	OR	ON	2010/06/21 16:42

S157	109	@ay<"2001" and (call \$3 adj back) with (status or ((on or off) adj (line))) and (option or preference or setting)	US-PGPUB; USPAT	OR	ON	2010/06/21 16:42
S158	56	@ay<"2001" and (call \$3 adj back) same ((status or ((on or off) adj (line))) with (user or client or customer)) and (option or preference or setting)	US-PGPUB; USPAT	OR	ON	2010/06/21 16:50
S159	25	@ay<"2001" and (call \$3 adj back) same ((status or presence or ((on or off) adj (line))) with (user or client or customer)) same (option or preference or setting or set)	US-PGPUB; USPAT	OR	ON	2010/06/22 15:34
S160	1	"6064874".pn.	US-PGPUB; USPAT	OR	ON	2010/06/22 16:08
S161	1	"6810260".pn.	US-PGPUB; USPAT	OR	ON	2010/06/22 16:46
S162	1	"5406616".PN.	USPAT; USOCR	OR	ON	2010/06/23 11:40
S163	1	"5627875".PN.	USPAT; USOCR	OR	ON	2010/06/23 11:42
S164	1	"5712900".PN.	USPAT; USOCR	OR	ON	2010/06/23 11:52
S165	1	"5995848".PN.	USPAT; USOCR	OR	ON	2010/06/23 11:53
S166	1	"6360109".PN.	USPAT; USOCR	OR	ON	2010/06/23 11:53
S167	1	"6535730".PN.	USPAT; USOCR	OR	ON	2010/06/23 11:56
S168	110	@ay<"2001" and (call \$3 near2 (back or return\$3)) same ((status or presence or ((on or off) adj (line))) with (user or client or customer)) same (option or preference or setting or set)	US-PGPUB; USPAT	OR	ON	2010/06/23 12:26
S169	1	"5467391".PN.	USPAT; USOCR	OR	ON	2010/06/23 12:57
S170	1	"5642410".PN.	USPAT; USOCR	OR	ON	2010/06/23 13:01

S171	1	"5696809".PN.	USPAT; USOCR	OR	ON	2010/06/23 13:03
S172	1	"5757904".PN.	USPAT; USOCR	OR	ON	2010/06/23 13:26
S173	1	"5784451".PN.	USPAT; USOCR	OR	ON	2010/06/23 13:29
S174	1	"5848131".PN.	USPAT; USOCR	OR	ON	2010/06/23 13:29
S175	1	"5870464".PN.	USPAT; USOCR	OR	ON	2010/06/23 13:30
S176	1	"5311574".pn.	US-PGPUB; USPAT	OR	ON	2010/06/23 13:32
S177	1	"4048452".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:21
S178	1	"4328396".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:21
S179	1	"4788715".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:22
S180	1	"4797911".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:22
S181	1	"4800583".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:22
S182	1	"4899375".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:27
S183	1	"4953204".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:27
S184	1	"5036535".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:27
S185	1	"5070525".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:28
S186	1	"5155761".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:28
S187	1	"5181236".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:51
S188	1	"5185782".PN.	USPAT; USOCR	OR	ON	2010/06/23 14:53
S189	67	@ay<"2000" and (status with (client or customer or user)) and ((call\$3 adj back) with (preference or setting or option))	US-PGPUB; USPAT	OR	ON	2010/06/23 15:56

S190	5	@ay<"2000" and (status with (client or customer or user)) and ((call\$3 adj back) with (preference or setting or option) with (method or medium or device))	US-PGPUB; USPAT	OR	ON	2010/06/23 15:59
S191	5	@ay<"2000" and (status with (client or customer or user)) and ((call\$3 adj back) with (preference or setting or option) with (method or medium or device))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 17:57
S192	2	"5436967".pn.	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 18:08
S193	2	"6408062".pn.	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 18:19
S194	8	@ay<"2000" and ((status or state) with (client or customer or user)) and ((call\$3 adj back) with (preference or setting or option) with (method or medium or device))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 18:26
S195	15	@ay<"2000" and ((status or state or monitor\$3) with (client or customer or user)) and ((call\$3 adj back) with (preference or setting or option) with (method or medium or device))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 18:36
S196	20	@ay<"2000" and ((status or state or monitor\$3) with (client or customer or user or caller)) and ((call\$3 adj back) with (preference or setting or option or setup) with (method or medium or device))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 18:47

S197	162	@ay<"2000" and ((status or state or monitor\$3) with (client or customer or user or caller)) and ((call\$3 adj back) with (preference or setting or option or setup))	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 18:51
S198	2	@ay<"2000" and ((status or state or monitor\$3) with (client or customer or user or caller)) and ((call\$3 adj back) with (preference or setting or option or setup)) and (call\$3 adj back).ti.	US-PGPUB; USPAT; USOCR; DERWENT; IBM_TDB	OR	ON	2010/06/23 18:52
S199	161	@ay<"2000" and ((status or state or monitor\$3) with (client or customer or user or caller)) and ((call\$3 adj back) with (preference or setting or option or setup))	US-PGPUB; USPAT	OR	ON	2010/06/23 18:54
S200	39	@ay<"2000" and ((call \$3 adj back) with (preference or setting or option or setup) with (gui or window or application or browser or interface or software or program or app))	US-PGPUB; USPAT	OR	ON	2010/06/24 14:07
S201	65	@ay<"2000" and ((status or state or monitor\$3 or busy or availab\$5) with (client or customer or user or caller)) same ((call\$3 adj back) with (preference or setting or option or setup))	US-PGPUB; USPAT	OR	ON	2010/06/25 16:54

S202	6	@ay<"2000" and ((status or state or monitor\$3 or busy or availab\$5) with (client or customer or user or caller)) same ((call\$3 adj back) with (preference or setting or option or setup or choos\$3 or modif\$6) with (medium or alternat\$6 or different or email or chat\$4))	US-PGPUB; USPAT	OR	ON	2010/06/25 17:15
S203	71	@ay<"2000" and ((status or state or monitor\$3 or busy or availab\$5) with (client or customer or user or caller)) same ((call\$3 adj back) with (preference or setting or option or setup or choos\$3 or modif\$6))	US-PGPUB; USPAT	OR	ON	2010/06/25 17:49
S204	28	@ay<"2000" and ((status or state or monitor\$3 or busy or availab\$5) with (client or customer or user or caller)) same ((call\$3 adj back) with (preference or setting or option or setup or choos\$3 or modif\$6) same (software or program or application or app or browser or web))	US-PGPUB; USPAT	OR	ON	2010/06/25 17:51
S205	69	@ay<"2000" and ((real adj time) with (monitor \$3 or analyz\$3) with (status or connection) with (customer or client or user))	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:18
S206	0	@ay<"2000" and ((real adj time) with (monitor \$3 or analyz\$3) with (status or connection) with (customer or client or user)) and (call \$3 adj back).ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:22

S207	6	@ay<"2000" and ((real adj time) with (monitor \$3 or analyz\$3) with (status or connection) with (customer or client or user)) and (call \$3 adj back)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:22
S208	74	@ay<"2000" and ((real adj time) with (status or connection) with (customer or client or user)) and (call\$3 adj back)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:24
S209	3	@ay<"2000" and ((real adj time) with (status or connection) with (customer or client or user)) and (call\$3 adj back).ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:25
S210	3	@ay<"2000" and ((real adj time) with (status or connection or updat \$3 or condition or situation or ((on or off) adj line)) with (customer or client or user)) and (call\$3 adj back).ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:30
S211	3	@ay<"2000" and (((real adj time) or (up adj "to" adj "date")) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user)) and (call\$3 adj back).ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:31
S212	7	@ay<"2000" and (((real adj time) or current\$3 or (up adj "to" adj "date")) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user)) and (call\$3 adj back).ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:31

S213	3	@ay<"2000" and (((real adj time) or current\$3 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user)) and (call\$3 adj back).ti.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:33
S214	435	@ay<"2000" and (((real adj time) or current\$3 or immediat \$4 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user)) and (call\$3 adj back)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:52
S215	10	@ay<"2000" and (((real adj time) or current\$3 or immediat \$4 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user)) and (call\$3 adj back).ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 18:55
S216	14	@ay<"2000" and (((real adj time) or current\$3 or immediat \$4 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user or caller or consumer or shopper)) and (call\$3 adj back).ab.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 19:01

S217	5	@ay<"2000" and (((real adj time) or current\$3 or immediat \$4 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user or caller or consumer or shopper)) and (call\$3 adj back). ti.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 19:03
S218	50	@ay<"2000" and (((real adj time) or current\$3 or immediat \$4 or (up adj "to" adj "date"))) with (status or connection or updat\$3 or condition or situation or ((on or off) adj line)) with (customer or client or user or caller or consumer or shopper)) same (call\$3 adj back)	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/06/26 19:05
S219	2	"6493447".pn.	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/12/12 20:12
S220	4	"2005013173"	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/12/13 14:10
S221	2	"20050138173"	US-PGPUB; USPAT; USOCR; FPRS; DERWENT; IBM_TDB	OR	ON	2010/12/13 14:11

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